

Thank you for donating your device to support R;pple!

By donating your unused tech, you are clearing space, reducing e waste and helping support R;pple Suicide Prevention and the people they protect. We are grateful for every device and will ensure yours is handled safely, securely and with the respect it deserves.

Before sending your device, please take a moment to follow the steps below. This helps ensure it can be refurbished, reused or recycled responsibly to support R;pple's ongoing work.

Even though we ask you to remove your data beforehand, please be assured that every device is professionally wiped to certified standards. If a device cannot be fully erased, for example if it is locked, broken or too damaged, it will be dismantled safely and any components capable of storing data will be securely destroyed. Your information is always protected.

Before you send your device

Here is a simple checklist to get everything ready:

- Save anything important, such as contacts and photos, and remove any passwords.
- Remove account locks such as Find My iPhone, iCloud or Google accounts.
- Take out your SIM and any memory cards. If you use an eSIM, delete the profile.
- There's no need to include chargers/boxes/accessories, but if you do, we'll recycle them responsibly.
- If you are sending a games console, please include controllers & chargers so it can be fully processed.
- Pack your device securely so it travels safely. Please only include one device per package.
- Complete the label below and include it inside your package so we know the donation is from you.

Need help?



Scan this QR code to find step-by-step instructions for removing your accounts and resetting your device.

Label to go inside the package

Full name _____

Email _____

Device type _____

Model _____

Label to go on outside of package

Freepost: RUGJ-LSJG-KBLB
Freepost R;pple / Relove Technology
10 Silverglade Business Park
Leatherhead Road,
Chessington, KT9 2QL